BEEM - Android XMPP - Support #477

Cannot login by facebook account

01/16/2013 09:25 AM - Anonymous

Status:	Feedback		**Start date:**	01/16/2013
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:			**Estimated time:**	0.00 hour
Target version:				

Description

I cannot login in Beem through Facebook account. I use JID as <u>username@chat.facebook.com</u> but it said that "Remote server error". I install Beem 0.1.7 apk file.

History

#1 - 01/16/2013 03:11 PM - Frédéric Barthéléry

I have no facebook account to test if it still works. I can only tell you to take a look at the <u>FAQ</u>, where we describe the correct settings to use a facebook account.

#2 - 03/07/2013 08:38 AM - Frédéric Barthéléry

- Status changed from New to Feedback

#3 - 03/24/2013 04:16 PM - Star Kist

I have a similar issue:

- I get a different error: "Error during authentication, bad username or password"
- v0.1.7 works but v0.1.8 doesn't

I've tried many different configurations to come to this conclusion:

- I've read and used the FAQ suggestions.
- Used the settings suggested on the <u>facebook page:</u>

  1. Start your instant message program and locate the menu where you can add a new account (usually in preferences or settings).

  2. Create a new account by entering the following info:
  Protocol: XMPP or Jabber
  Username: --redacted--
  Domain: chat.facebook.com
  Jabber ID: <u>--redacted--@chat.facebook.com</u>
  Password: <your Facebook password>

  3. Enter the following server info, as requested:
  Port: 5222
  Server: chat.facebook.com
  Use SSL/TLS: yes
  Allow Plaintext Authentication: no

- tried many different settings combos (for example changing the TLS setting, automatic or manual server settings, changing password, ...)
- tried different versions (this is where I found out, that 0.1.7 works, but 0.1.8 doesn't)

I also tried using pidgin to see if there was something wrong on my side, but it worked.
Any help would be greatly appreciated :)

#4 - 03/25/2013 03:00 PM - Vincent Véronis

Hi,

I login successfully on my Facebook account.
During the setup, I put my JID like it appear when you click on ur profile : <u>https://www.facebook.com/username</u> (Not ur login from facebook !)
I fill my password.
It works straight !

(Using 0.1.8)